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## FACT SHEETS

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UPDATED OCTOBER 26, 2005

### The Defense Enrollment Eligibility Reporting System (DEERS)

DEERS is a computerized database of military sponsors, families and others worldwide who are entitled under the law to TRICARE benefits. DEERS registration is required for TRICARE eligibility.

#### Registration in DEERS

Active-duty and retired service members are automatically registered in DEERS, but they must take action to register their family members and ensure they are correctly entered into the database. Errors in the DEERS database can cause problems with TRICARE claims, so it is critical to maintain your DEERS information.

#### Verifying and Updating DEERS Information

Beneficiaries can verify their DEERS information by contacting their TRICARE regional contractor,\* local TRICARE service center or the nearest uniformed services personnel office (ID card facility). Sponsors or registered family members may make address changes; however, only the sponsor can add or remove a family member from DEERS, and proper documents are required such as a marriage certificate, divorce decree and/or birth certificate. There are several ways beneficiaries can update their DEERS information. They include:

- Visit the local uniformed services personnel office or contact the Defense Manpower Data Center Support Office (DSO) at 1-800-538-9552. You can find the nearest uniformed services personnel office at: <http://www.dmdc.osd.mil/rsl>
- Fax address changes to DEERS at 1-831-655-8317.
- Mail the address change to the Defense Manpower Data Center Support Office, ATTN: COA, 400 Gigling Road, Seaside, CA 93955-6771
- Go online at: <http://www.tricare.osd.mil/DEERS/default.cfm> or directly to the DMDC Web site at: <https://www.dmdc.osd.mil/appj/address/index.jsp> to update your information.

#### DEERS Verification Changes for Unremarried Former Spouses

The Social Security number (SSN) used to verify TRICARE eligibility in the DEERS for unremarried former spouses has changed. As of Oct. 1, 2003, DEERS reflects TRICARE eligibility for these beneficiaries using the unremarried former spouse's own SSN and not the former sponsor's. Health care information is filed under the unremarried former spouse's own SSN and name. These beneficiaries now use their own name and SSN to schedule medical appointments and to file TRICARE claims.

The current Uniformed Services Identification and Privilege Card, DD Form 1173, held by the unremarried former spouse is still valid until it expires. Upon renewal, the unremarried former spouse will be issued a replacement Department of Defense/Uniformed Services Identification and Privilege Card, DD Form 2765.

Unremarried former spouses may contact or visit the nearest identification card issuing facility (locations may be found online at [www.dmdc.osd.mil/rsl](http://www.dmdc.osd.mil/rsl) for questions or assistance.

Unremarried former spouses should always keep their DEERS information current. For questions regarding their medical records, they should contact the military treatment facility and medical records department where their DoD medical records are stored.